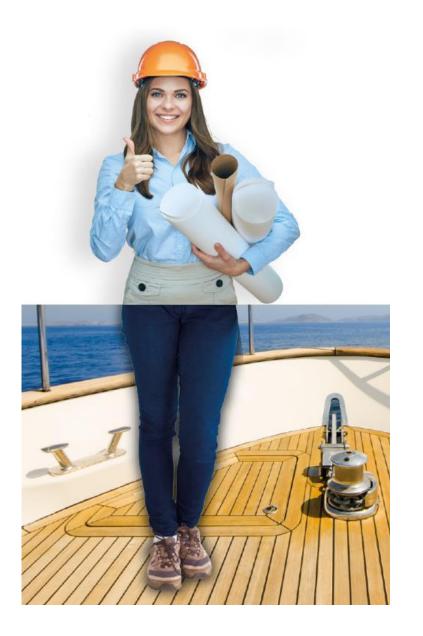


Investor day

Vienna, 13 June 2018

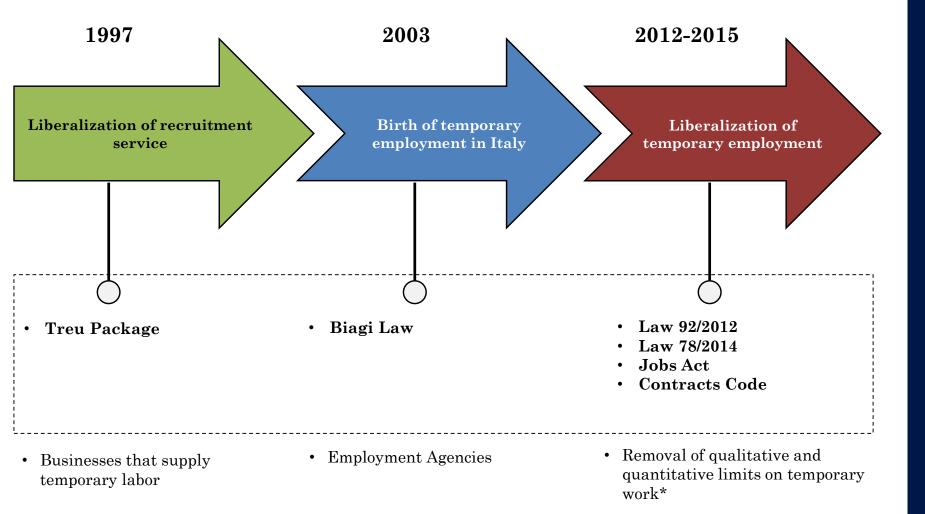


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Recently established sector in Italy





The temporary employment in Italy



Triangular Relationship

CLIENT COMPANY Management/control authority Work performance TEMPORARY WORKER

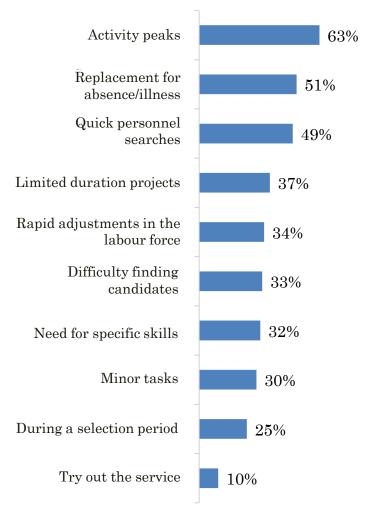
More employment possibilities

Similar protections to

those of direct employees

- Flexible resource management
- Defined labour cost
- Lower management and administrative costs
- Better financial management

Primary reasons for temporary employment*



Social contribution exemption comparison



	2015	2016	2017 Young people bonus	2018
Normative ref.	L.190/2014	L.2018/2015	L.232/2016	L.205/2017
Exemption	Exemption tot. Up to € 8.060/year	Exemption 40% contribution up to € 3.250/year	Exemption tot. Up to € 8.060 (permanent); exemption 50% up to € 4.030 (temporary)	Exemption 50% (max € 3.000/year)
Duration	3 years from hiring	2 years from hiring	1 year from hiring	3 years from hiring
People involved	Hired from 1/1/15 to 31/12/15	Hired from 1/1/16 to 31/12/16	Hired from 1/1/17 to 31/12/17	Hired from 1/1/18 with permanent contract for the first time with the same or other employer
Age range	Not applicable	Not applicable	From 16 to 29 years	2018: 16 to 34 years From 2019: 16 to 29 years
Possible to lay off in the same business unit	Yes	Yes	Yes	No 6 months before and 6 months after same role (otherwise employers have to pay back the exemption amount)

Sources: Il Sole 24 ore



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Last data on work's market evolution



The ratio between temporary workers and the total amount of workers rises from 1,27% of March 2017 to 1,57% of March 2018

The employees in april 2018 reached the **record of 23,2 million**, higher than the peak of 2008. This is the highest level since 1977



Between January '18 and March '18 (vs '17)

- Total hiring +15%
- Temporary (direct & through work agencies) +12%
- Permanent +5%

...companies prefer flexibility



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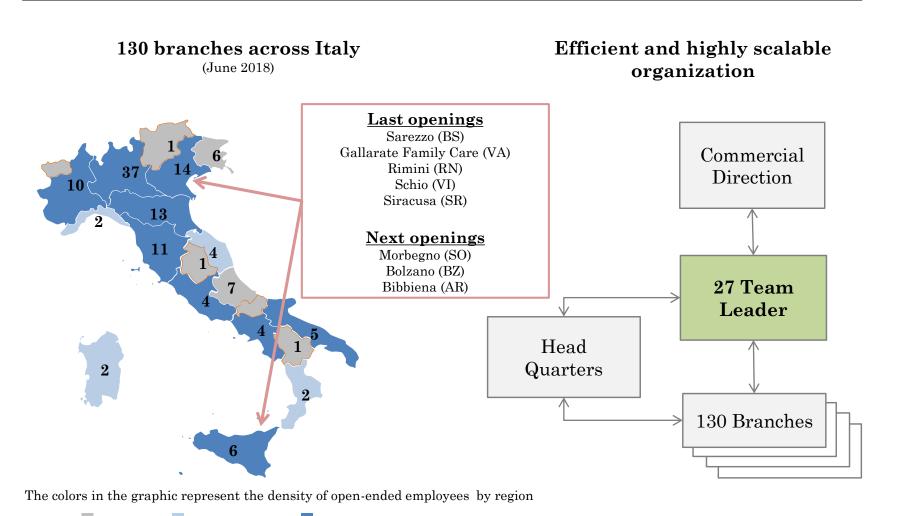


Widespread presence throughout Italy



Growth continues on internal lines, from 127 branches of 1st January 2018 to 130 branches

June 2018



 $$<\,500\ \mbox{K}$$ $$500\ \mbox{-}$$ Sources: Istat 2014 and corporate data

500 - 999 K

> 1 mln

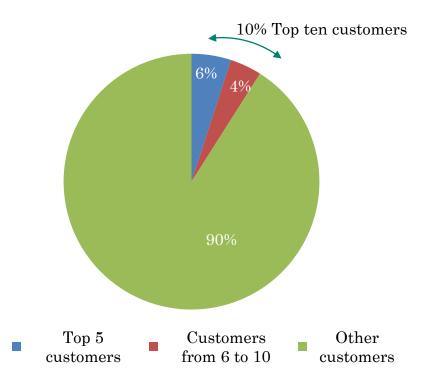
Our strategy: continuous coverage and focus on SMEs



Credit risk mitigated by a limited concentration in turnover

Turnover concentration

(Distribution of temporary employment revenues at 31/03/2018)



- **About 5.000 clients** at 31 March 2018
- Presence with strategic large customers
- Highly selective approach with public administrations: about 2,0% of turnover at 31 March 2018
- Top ten OJM customers constitute about the 10% of the temporary work revenue
- Italian SMEs are the ideal target of OJM; pursuing this strategy OJM mitigates the credit risk and avoids the commercial risk of being exposed to few but large customers

Purchase of «Badaplus» App

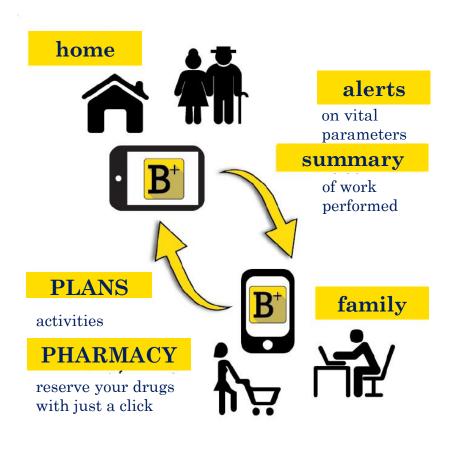


The Open Innovation programme continues, in collaboration with "Mind the Bridge", which took an important step at the end of April with the purchase of "Badaplus"



APP BADAPLUS, main features:

- Planning personal care
- Planning home care
- Patient's diet
- Patient's pharmacological diet
- Emergency numbers always close at hand



Badaplus, the APP that helps those who help you:





Coverclip S.r.l. acquisition



Openjobmetis acquires 100% of Coverclip S.r.l., company that owns "Meritocracy". The acquisition is part of the Open Innovation activity, started together with Mind the Bridge, aimed to increase the innovation of internal processes

MERIJOCRACY

- **⊘** 580.000 users (of which 170.000 registered)
- **⊘** 400 companies filed (of which 150 non Italian)
- Research in 13 Countries
- Digital platform specialized in the research and selection of professionals, working on innovation and the digital world
- It leverages technological processes and Artificial Intelligence components in order to interact with the best profiles on the Web
- It matches the demand for highly specialized human resources and the work offer of the most innovative companies



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Main P&L indicators 3M 2018 vs. 3M 2017







#RISULTATI AL 31 MARZO **2018**

Revenues per business area



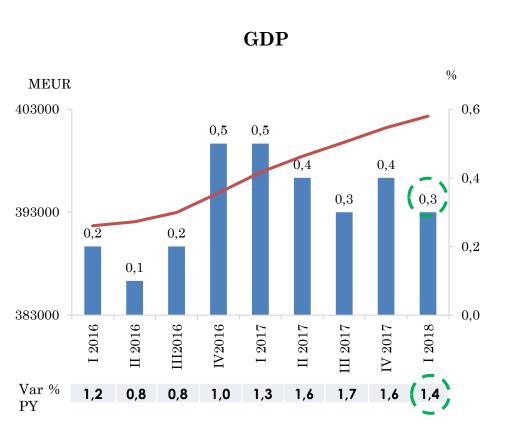
Company	Business Area	Revenues 3M 2017 (€ '000)	Revenues 3M 2018 (€ '000)	Var %
tis	Revenue from temporary work	128.079	138.036	7,8%
penjobmeti consulting Selfis Build up your future	Personnel recruitment and selection; focus on middle and top management	451	760	68,5%
COPEN COPEN	Temporary workers training and active policies	1.413	1.164	(21,4%)
CORIUM	Outplacement	123	169	37,4%
Group revenues		130.066	140.129	7,7%

Note: revenues net of intercompany

Employment work market drivers



GDP and working calendar are the main outside factors impacting on business



GDP

Working Calendar (days)

	Q1	\mathbf{Q}_{2}	Q3	Q4	тот
16vs15	-3*	+1	-1	-2	-5
17vs16	+2	-2	-1	-1	-2
18vs17	-	+1	-	+2	+3

Revenues (in millions)

	Q1	$\mathbf{Q2}$	Q3	Q4	TOT
2016	97,3	114,8	118,2	130,6	460,9
2017	130,1	154,5	145,0	154,3	583,9
2018	140,1	-	-	-	-

Variation vs. previous quarter

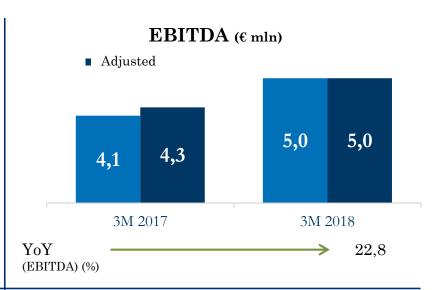
Source: ISTAT Note: GDP expressed in chained series with reference year 2010, corrected for calendar effects and seasonally adjusted

^{*} Epiphany

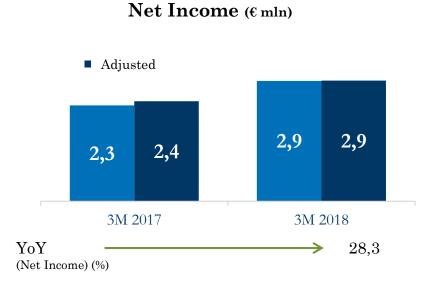
Main economic indicators 3M 2018 vs 3M 2017











Income statement 3M 2018 vs 3M 2017



Euro Millions	3M 2017	3M 2018
Revenue	130,1	140,1
YoY	33,6%	7,7%
Gross Margin	16,0	17,6
Gross Margin %	12,3%	12,5%
EBITDA	4,1	5,0
EBITDA margin	3,2%	3,6%
EBIT	3,5	4,3
Net Income	2,3	2,9

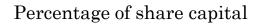
Main balance sheet indicators

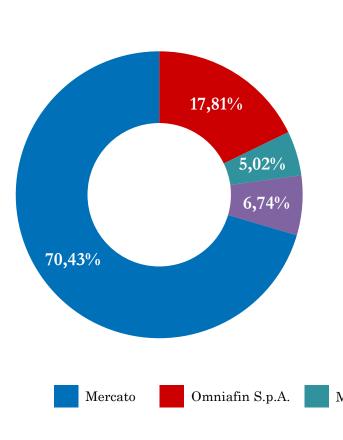


	31/03/17	31/12/17	31/03/18
38,3	35,3	$45,\!5$	40,1
40,8	35,3	35,0	26,8
81	74	76	76
0,54	0,45	0,40	0,29
OSO Quarterly 11: Q2: Q3: Q4:		DSO Quarterly Q1: Q2: Q3: Q4:	
	40,8 81 0,54 OSO Quarterly	40,8 35,3 81 74 0,54 0,45 OSO Quarterly 11: Q2: Q3: Q4:	40,8 35,3 35,0 81 74 76 0,54 0,45 0,40 DSO Quarterly 11: Q2: Q3: Q4: Q1: Q2: Q3: Q4:

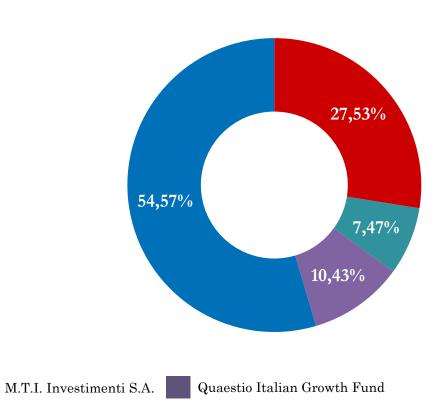
Equity structure at 29 May 2018







Percentage of voting rights



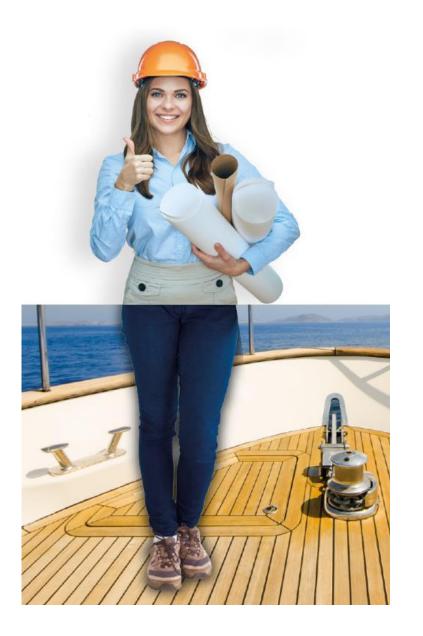


Thank You

for

Your Attention



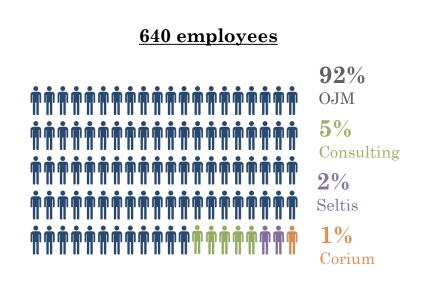


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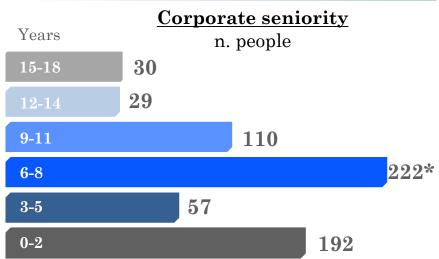
The human factor is our strength





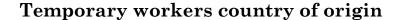


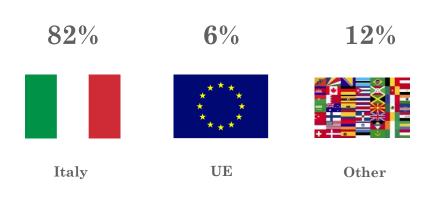




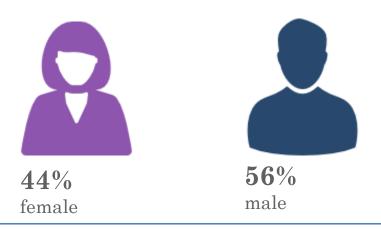
Our potential is available to SMEs



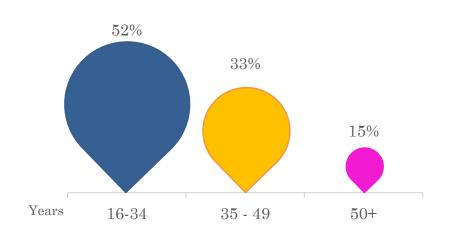




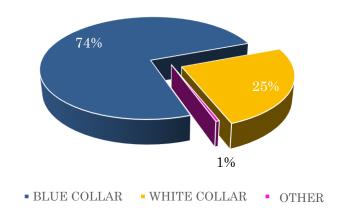
Temporary workers gender



Temporary workers age



Occupational classification



Income statement 3M 2018 vs 3M 2017



In Euro ('000)		At 31		Variation 2018/2017		
	2018	% on Revenues	2017	% on Revenues	Value	%
Revenue	140.129	100,0%	130.066	100,0%	10.063	7,7%
Costs of temporary work	(122.560)	(87,5%)	(114.041)	(87,7%)	(8.519)	7,5%
First contribution margin	17.569	12,5%	16.025	12,3%	1.544	9,6%
Other income	2.498	1,8%	2.864	2,2%	(366)	(12,8%)
Employee costs	(7.832)	(5,6%)	(7.335)	(5,6%)	(497)	6,8%
Cost of raw materials and consum.	(65)	(0,0%)	(51)	(0,0%)	(14)	29,0%
Costs for services	(6.968)	(5,0%)	(7.165)	(5,5%)	197	(2,8%)
Other operating expenses	(171)	(0,1%)	(240)	(0,2%)	69	(28,8%)
EBITDA	5.031	3,6%	4.098	3,2%	933	22,8%
Provisions and impairment losses	(557)	(0,4%)	(440)	(0,3%)	(117)	26,6%
Amortisation/depreciation	(165)	(0,1%)	(132)	(0,1%)	(33)	$24{,}6\%$
EBITA	4.309	3,1%	3.526	2,8%	783	22,2%
Amortisation of intangible assets	(11)	(0,0%)	(11)	(0,0%)	0	0,0%
EBIT	4.298	3,1%	3.515	2,8%	783	22,3%
Financial income	6	0,0%	26	0,0%	(20)	(74,2%)
Financial expense	(177)	(0,1%)	(267)	(0,2%)	90	(33,6%)
Pre-tax profit (loss)	4.127	2,9%	3.274	2,6%	853	26,1%
Income taxes	(1.239)	(0,9%)	(1.024)	(0,8%)	(215)	21,0%
Profit (loss) for the year	2.888	2,1%	2.250	1,8%	638	28,3%

Statement of financial position 3M 2018 vs 2017



In Euro ('000)				Variation 2018/2017		
	31/03/2018	% on NIC* / Total sourc.	31/12/2017	% on NIC* / Total sourc.	Value	%
Intangible assets and goodwill	74.420	62,5%	74.472	59,8%	(52)	(0,1%)
Property, plant and equipment	2.358	2,0%	2.300	1,8%	58	2,5%
Other net non-current assets and liabilities	2.202	1,8%	2.163	1,7%	39	1,8%
Total non-current assets/liabilities	78.980	66,3%	78.935	63,5%	45	0,1%
Trade receivables	118.509	99,5%	123.312	99,1%	(4.803)	(3,9%)
Other receivables	7.556	6,3%	7.209	5,8%	347	4,8%
Current tax assets	22	0,0%	23	0,0%	(1)	(5,1%)
Trade payables	(9.131)	(7,7%)	(6.946)	(5,6%)	(2.185)	31,5%
Current employee benefits	(43.232)	(36,3%)	(39.835)	(32,0%)	(3.397)	8,5%
Other payables	(26.735)	(22,5%)	(32.696)	(26,3%)	5.961	(18,2%)
Current tax liabilities	(3.937)	(3,3%)	(2.662)	(2,1%)	(1.275)	47,9%
Current provisions for risks and charges	(2.954)	(2,5%)	(2.948)	(2,4%)	(6)	0,2%
Net working capital	40.098	33,7%	45.458	36,5%	(5.360)	(11,8%)
Total loans - net invested capital	119.078	100,0%	124.393	100,0%	(5.315)	(4,3%)
Equity	91.194	76,6%	88.308	71,0%	2.886	3,3%
Net financial indebtedness	26.819	$22{,}5\%$	35.021	28,1%	(8.202)	(23,4%)
Employee benefits	1.065	0,9%	1.064	0,9%	1	0,1%
Total sources	119.078	100,0%	124.393	100,0%	(5.315)	(4,3%)

^{*} Net invested capital

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Employment Agency Aut. Prot. N.1111-SG 11/26/2004

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 $Legal\ informations$ Approved and subscribed share capital Euro 13.712.000 Registered in the Milan Register of Companies under tax code 13343690155

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